AI Residency Withdrawal and Refund Policy

Effective Date: September 2026

As part of the AI Residency Programme conducted by Vishlesan i-Hub, IIT Patna, in collaboration with Nolan Edutech Private Limited (Masai School), we are committed to maintaining the highest standards of fairness, transparency, and accountability in all financial matters associated with the programme.

This policy sets out the withdrawal and refund process specifically for the AI Residency programme, by Vishlesan i-Hub, IIT Patna. This Policy applies to all participants enrolled in the AI Residency Programme, regardless of the payment method used.

Fee payment stage	Refund Policy
Registration Fee	Non-refundable
Seat Booking Fee	Non-refundable
Remaining Fee paid	• Refund request raised within 3 calendar days of payment - 100% Refund excluding registration fee and seat booking fee. • Refund request raised after 3 calendar days of payment - There will be no refund.

Refund Conditions

1. Refund eligibility will be determined based on the applicable refund window for the payment stage selected.
2. The refund request must be raised through the designated official email address - course.withdrawal@masaischool.com within the applicable refund window. The date and time of receipt of the email will be considered for determining eligibility.
3. Once the applicable refund window has expired, the respective payment becomes non-refundable.
4. Registration Fee and Seat Booking Fee are non-refundable under all circumstances.

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